



### General rules for the acceptance of pets

These rules are established to make your stay as pleasant as possible and not to cause any discomfort to the other guests hosted.

- A maximum of one pet is allowed per room.
- Only dogs and cats are allowed (up to 15 kg. weight); no birds, reptiles or any other animals are allowed.
- The owner of the animal is obliged to keep it in the proper hygienic and sanitary conditions.
- The owner is responsible for any damage caused by his or her pet either to third parties or to the furniture. In the event of such damage, the amount of the damages caused during the stay will be charged to the final invoice.
- Magic Costa Blanca reserves the right not to admit pets that generate discomfort to other clients or have an inappropriate behaviour during the stay.
- At all times the client is responsible for their pet and the behaviour of the pet.
- The pet may only be inside the room and in the common areas (areas where it must be tied up) to gain access to it. It is totally forbidden to enter the rest of the interior spaces such as restaurants, bars, game room, etc.
- Your pet is not allowed to relieve itself in the accommodation area.
- In order to enter or leave the premises you will have to keep your pet tied up at all times, as well as in the common areas where the animal is allowed to walk.
- Your pet may not be left alone in the room at any time. This is to avoid possible disturbance, by barking or crying, to the other guests in the room, as well as damage to the furniture in the room.
- In case you want to enjoy the catering service within the accommodation, there are some kennels available for customers to leave their pets.
- Clients are asked not to let their pets on the beds or sofas.
- When the animal is not in the room, please let the staff know so that they can clean it up.
- You cannot bathe your pet in the bathrooms or showers of the rooms nor can you use towels to dry it.
- There is a supplement of 15 euros per day per pet for cleaning. Free service for reservations in UAI board of 7+ nights.

Together with the reservation, the guest must compulsorily buy the 'pet package' with the same number of nights that correspond to the contracted stay.

Do not forget to hand in a signed copy of this document as proof of acceptance of the conditions. We thank you for complying with these rules and hope you have a pleasant stay in our accommodation.

Client's signature